

St Catharines Female Hockey Association

What is the refund policy?

All refunds must be requested in writing (preferably electronic with date and timestamp) to the St Catharines Female Hockey Association office using the Refund Form on our website (under resources, league forms). Refunds will be given by cheque and may take up to two weeks to process.

Rep Division Refund Policy: (Assuming full dues have been paid)

1. All withdrawal requests must be submitted in writing (email preferred).
2. Prior to August 31st, subject to a \$500 administration fee.
3. Withdrawal from September 1st to September 30th subject to a 50% refund.
4. Withdrawal from October 1st to October 31st subject to a 25% refund.
5. No refunds after October 31 unless it is for a season ending medical condition. A doctor's note will be required to receive a refund (to a maximum of 50%) under these circumstances and a refund will be issued as deemed fair and reasonable by the board. Absolutely No Refunds after December 31st.

House League Division Refund Policy:

1. Between October 16 and November 15, less \$200 Admin Fee
2. No refunds allowed after November 15, unless there is a season ending injury which must be accompanied with a doctor's note and a refund will be issued to a maximum of 50%.