



**St. Catharines Female Hockey
Association**



2024 Refund Policy

What is the refund policy?

All refunds will only be accepted in writing (preferably electronic with date and timestamp) to the St Catharines Female Hockey Association office, utilizing the Refund Form located on SCFHA website (Tab - Resources, Forms - League).

Refunds will be provided by cheque or etransfer. Refund process may require up to 14 days to process.

Rep Division Refund Policy:

(Full dues have been paid)

1. All withdrawal requests must be submitted in writing.
2. Prior to August 31st of current year, less the \$500 non refundable deposit paid at the time of signing.
3. Withdrawal from September 1st to September 30th of current year, subject to a 50% refund of the remaining balance, after the deduction of the \$500 non refundable deposit.
4. Withdrawal from October 1st to October 31st of current year, subject to a 25% refund of the remaining balance, after the deduction of the \$500 non refundable deposit.
5. After October 31 of current year, no refunds are permitted.
6. Under a season ending medical condition, a doctor's note will be required to receive a refund (to a maximum of 50%), after the deduction of the \$500 non refundable deposit. SCFHA Board will determine a fair and reasonable amount under a medical condition refund.
7. Absolutely no refunds after December 31st.

House League Division Refund Policy:

(Full dues have been paid)

1. All withdrawal requests must be submitted in writing.
2. Between October 1 and November 15 of current year, full refund less a \$200 administration fee.
3. No refunds permitted after November 15 of current year.
4. Under a season ending medical condition, a doctor's note will be required to receive a refund (to a maximum of 50%), after a deduction of \$200 administration fee. SCFHA Board will determine a fair and reasonable amount under a medical condition refund.